

# SERVICE

## VISIBILITY

**Victoria  
Ballantine**  
Franklin County  
Area Agency on  
Aging



# VISIBILITY

The recipient of the Visibility award exchanges ideas and information honestly with the public and coworkers, transparently and respectfully at all times. This employee is hands-on with his or her customers. The employee that represents visibility communicates effectively, maintains a positive attitude when dealing with difficult situations, and recognizes that he or she is the face of Franklin County Government. This employee is determined, empathetic, trustworthy, supportive, caring, strong, respectful and driven.

I am truly honored and grateful for this award. I believe how we communicate is just as important as what we accomplish. Clear, open, and respectful communication builds trust, and trust allows teams to do their best work. This recognition reflects a shared effort, and I accept it on behalf of colleagues who collaborate, support, and challenge one another every day. Thank you for valuing transparency and integrity. I am proud to be part of a team and organization that recognizes the importance of how we show up for each other and the public.

**Victoria Ballantine**  
2025 Franklin County  
Visibility Award Recipient

